

Verint Solutions in Action

Detroit Metro Airport

Airport Shutdowns Cost Millions

In the last two months of 2001, there were 30 airport shutdowns in the United States alone. Breaches in security resulting in shutdowns cost the airline industry millions of dollars. Over 1,000 flights were delayed, and 434 planes had to have their passengers exit for re-screening. In the past, shutdowns have typically been the result of a security breach at the checkpoint. These breaches have mainly been caused by:

- A person running through the airport without stopping at the checkpoint
- Confusion caused by a passenger who was selected for secondary screening, but moved through the checkpoint into a sterile area
- A person entering a sterile area through an exit lane, moving in the wrong direction

Integrated Alarm Systems: Key To Success

Detroit Metro, like other airports in the US and around the world, suffered shutdowns from breaches long before the incidents of September, 2001. By integrating their surveillance system with alarm systems, Detroit Metro Airport has alleviated costly shutdowns and saved both time and money. Using Verint® Networked Video Solutions, airport security is notified immediately of any breach at a checkpoint and is able to immediately notify other checkpoints to stop the processing of additional passengers.

Beyond these automatic alerts, the system also enables cameras to go to pre-defined pan, tilt, and zoom (PTZ) positions down hallways, helping the control center to visually follow targets causing the breach.

In addition, control center personnel have the capability to set and trigger alarms. For example, a control center security official may see a suspicious action on a security monitor that was not noticed at the checkpoint. The security official can then send an alarm and help detain the individual causing the breach. With this integrated solution in place, security officials can increase their speed in resolving issues to just 15 minutes per incident.

Implementation of the Verint solution and integration with other third-party systems help airports like Detroit Metro reduce shutdowns, comply with government regulations, and respond rapidly to incidents.

Verint. Powering Actionable Intelligence.®

Verint® Systems (NASDAQ: VRNT) is a leading global provider of analytic software-based solutions for communications interception, networked video, and business intelligence. Verint solutions transform voice, video, and text into *actionable intelligence* – timely, mission-critical insights for achieving strategic goals.

Since 1994, Verint has been committed to developing innovative solutions that help our customers achieve their most important objectives. Today, more than 1000 organizations in over 50 countries use Verint's actionable intelligence solutions to enhance security, boost operational efficiency, and fuel profitability.

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Detroit Metro Airport uses Verint Networked Video Solutions to secure checkpoints and alleviate shutdowns.

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